

March 31, 2020

To Our Referring Provider Community,

We want you to know that during these extraordinary times, Charlotte Radiology continues to play a critical role in the delivery of healthcare here in the greater Charlotte area. We are committed to providing the highest quality of care for your patients.

If you have any patients during this COVID-19 crisis that in your judgment require medical imaging that can't be postponed, our Carolinas Imaging Services outpatient centers are dedicated to staying open to safely meet the imaging needs of patients. Sending these non-affected patients to free-standing outpatient facilities like ours will also free up valuable hospital resources to focus on caring for those acutely affected by COVID-19.

Our Carolinas Imaging Services locations are easily accessible, and have enhanced screening and cleaning protocols in place, as well as social distancing measures, at all of the centers to protect our patients from the risk of COVID-19 exposure.

While we are here to serve all your imaging needs, we want to make you aware of the exams we can perform for conditions that might otherwise be referred to the hospital but can safely and effectively be performed at our Carolinas Imaging Services centers. They include but are not limited to:

- Pulmonary embolism
- Acute dissection
- Diverticulitis/Appendicitis/Small-bowel obstruction
- Kidney stone evaluation/Pyelonephritis
- Deep vein thrombosis
- Acute headache
- Acute trauma or injury
- Osteomyelitis
- Stroke
- Suspected cancer diagnosis
- Evaluation of possible complications from recent surgery

To ensure we have the available capacity for your patient needs during this time, and in accordance with CDC and American College of Radiology recommendations, we have temporarily suspended scheduling certain non-essential procedures, including screening mammograms, CT lung cancer screening, CT cardiac calcium scoring and DEXA scans.

We value our partnership in providing the best possible care to patients and look forward to working closely together as we navigate this unprecedented public health crisis.

Sincerely,
Robert L. Mittl, Jr. MD, FACR

