

May 1, 2020

Dear colleagues,

As we look towards re-opening of our breast imaging services, we wanted to update you on our phased plan and the precautions we are taking to provide care to our patients and staff in a COVID safe manner. Our goal is to have all services and locations open by June.

Diagnostic services:

- **April 27:** Expanded diagnostic services at Morehead Medical Plaza, Medical Center Plaza, Pineville and Monroe to focus on those patients previously deferred who are COVID high risk in an effort to provide a safer environment for this subset of the population.
- **May 4:** All diagnostic centers and services, including breast MRI, will re-open for all patients.

Screening Services – Mammography and DEXA:

- **May 4:** Resume screening mammography at our Steele Creek, Prosperity and Matthews locations; we will continue to open sites in a phased manner as patients return to screening mammogram appointments.
- **May 11:** Resume DEXA services at select locations and we will expand to the remaining sites in the coming weeks.

Safety Measures:

- Symptom screening via phone call prior to appointment
- Contactless check in and payment
- Symptom screening at time of check-in
- Patients may be asked to wait in their cars for their appointment
- Social distancing markers and acrylic barriers installed
- Providers, breast center employees, and patients will wear masks
- Hand hygiene required of all patients and employees before entering exam room
- Appropriately spaced appointment scheduling to allow for enhanced cleaning between patients
- Restriction of guests accompanying patients to visits

As mentioned above, we will be requiring patients to wear masks. At the time of scheduling and on the appointment confirmation, we will reiterate the need for patients to bring their own face masks/coverings.

Please do not hesitate to reach out to either of us with questions or concerns. We appreciate you entrusting the care of your patients to us, and we wish all of you good health.

Sincerely,

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