

## Vein Centers

Welcome to Charlotte Radiology Vein Centers, we are thrilled to be able to offer you the best care and experience for treatment of your vein disease. Within this letter we have included some pertinent information to make your first visit to our office seamless.

1. Please arrive ten (10) minutes prior to your scheduled consultation, **with your insurance card, and a list of medication(s) you are currently taking.** Please ensure that you complete the Venous Patient Questionnaire located in your patient portal prior to your consultation.
2. For their safety and yours, we do not permit children in our exam rooms. Please do not bring children to your appointment without a supervising adult to watch them in the waiting room.
3. If you need to cancel or reschedule your appointment, **please contact our office at least two (2) business days prior to avoid being charged a \$50 fee.**

During your consultation you will first meet with one of our technologists who will complete a limited ultrasound of your vein(s) in your leg(s). It helps to wear a two-piece outfit, as you will need to change into a gown. After your ultrasound scan, you will meet with one of our physicians to go over your ultrasound findings and potential treatment plan.

During your consultation appointment, your physician will prescribe you compression stockings, which most insurance carriers require that you wear for a determined period of time as conservative therapy. Your physician will also have you schedule for a more detailed Venous Doppler Ultrasound during your conservative therapy, which is required by most insurance carriers.

Patients are encouraged to contact their insurance carrier prior to their initial consultation to confirm whether **Charlotte Radiology (NPI # 1649220443) is in or out of network** with their insurance provider, please visit our website ([www.CRVeins.com](http://www.CRVeins.com)) for a list of participating carriers.

We are happy to answer any further questions that you may have about your upcoming appointment with Charlotte Radiology, please feel free to reach out to one of our dedicated Vein Coordinators at 704.367.7877.