

# CharlotteRadiology

## Breast Center

### **Cancellation and No Show Policy**

We understand that situations arise in which you can't make your scheduled appointment, and we ask that you provide us with at least a 24 hour notice to cancel or change the appointment. By doing so, we can offer your time to another patient who is waiting to receive services. The lack of adequate notice is considered a no show, as we are unable to use your appointment slot for another patient.

No shows and cancellations with less than a 24 hour notice may be subject to a \$50 cancellation fee. Patients who do not show up or give inadequate notice two (2) or more times may be dismissed from the practice and will be denied any future appointments. Cancellation fees are the sole responsibility of the patient and must be paid in full before the next appointment.

We understand that special unavoidable circumstances may cause you to miss your appointment or give inadequate notice. Cancellation fees in this instance may be waived at the discretion of management.

Our practice firmly believes that a positive provider/patient relationship is based upon understanding, good communication and mutual respect. If you have questions about our no show and cancellation policy, please ask our front desk staff.